



# AGNOR ENTERPRISES

14B, Vysial Street, Coimbatore – 641001

PAN: ABXFA9252A GSTIN: 33ABXFA9252A1ZE DPIIT Recognized (Startup India): DIPP98967

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## 1. Return and Refund Policy

Last updated: August 18, 2022

Thank you for shopping at Purlish Foods.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

## 2. Definitions

For the purposes of this Return and Refund Policy:

- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to AGNOR ENTERPRISES, 14 B,VYSIAL STREET, COIMBATORE.
- **Goods** refer to the items offered for sale on the Service.
- **Orders** mean a request by You to purchase Goods from Us.
- **Service** refers to the Website.
- **Website** refers to Purlish Foods, accessible from [www.purlishfoods.com](http://www.purlishfoods.com)
- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

## 3. Returns Policy

We're selling consumable food products. Products once sold are final and the **Company** doesn't support returns of sold products



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## 4. Refund Policy

The **Company** doesn't support any Returns or Refunds. Refunds for faulty delivery of goods may be considered from a case to case basis

In order to exercise Your right of refund, You must inform Us of your complaint by means of a clear statement. You can inform us of your decision by:

- By email: fitto@purlishfoods.com
- By phone number: 8511803337

Post investigation, if found to be genuine, we will reimburse You no later than 14 days from the day on which your refund request has been accepted. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

For all Refund related issues, the **Company** shall have the final discretion.

## 5. Conditions for Refund

In order for the Order to be eligible for a refund, please make sure that:

- The Goods were purchased in the last 7 days
- The Goods are in the original packaging

The following Goods cannot be returned:

- The supply of Goods made to Your specifications or clearly personalized.
- The supply of Goods which according to their nature are not suitable to be returned, deteriorate rapidly or where the date of expiry is over.
- The supply of Goods which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery.
- The supply of Goods which are, after delivery, according to their nature, inseparably mixed with other items.

We reserve the right to refuse refunds of any Order that does not meet the above return conditions in our sole discretion.



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Only regular priced Goods may be refunded. Unfortunately, Goods on sale cannot be refunded.

## 6. Returning Goods

In some cases the **Company** shall request you to return the Goods to process the Refunds. You are responsible for the cost and risk of returning the Goods to Us. You should send the Goods at the following address:

14 B, VYSIAL STREET, COIMBATORE - 641001

We cannot be held responsible for Goods damaged or lost in return shipment. In cases of lost return shipments, we may be unable to issue a refund without actual receipt of the Goods or proof of received return delivery.

## 7. Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: [fitto@purlishfoods.com](mailto:fitto@purlishfoods.com)
- By phone number: 8511803337